

# JewelCode System Requirements



## **Buying New Equipment:**

### **Implementing a Small Office Server:**

- Windows 7 Professional
- 2.0GHz or Higher Processor
- 32-bit or 64-bit is Acceptable
- 2GB of RAM
- Minimum 40GB Hard Drive
- Ethernet Connected
- LAN Configured with all machines as clients
- If synchronizing system needs VPN configured for access to the server by the client machines.

### **Implementing a Large Office Server:**

- Windows Server 2003, 2008 or Windows 7 Professional
- 2.0GHz or Higher Processor
- 32-bit or 64-bit is Acceptable
- 4GB of RAM
- Minimum 40GB Hard Drive
- Ethernet Connected
- LAN Configured with all machines as clients
- If synchronizing system needs VPN configured for access to the server by the client machines.

### **Implementing a New Desktop Computer:**

- Windows XP, Windows Vista Home Premium or Business, or Windows 7 Home Premium or Professional
- 2.0GHz or Higher Processor
- 32-bit or 64-bit is Acceptable
- 1GB of RAM for XP and Windows 7, 2GB + for Vista
- Minimum 40GB Hard Drive
- Ethernet or Wireless Connected to the LAN or if standalone connected to the Internet

### **Implementing a New Laptop Computer:**

- Windows XP, Windows Vista Home Premium or Business, or Windows 7 Home Premium or Professional
- 2.0GHz or Higher Processor
- 32-bit or 64-bit is Acceptable
- 1GB of RAM for XP and Windows 7, 2GB + for Vista
- Minimum 40GB Hard Drive
- Ethernet or Wireless Connected to the LAN or if standalone connected to the Internet
- If it will synchronize, then it must have a VPN connection to the server also.

### **Implementing a Netbook:**

- Windows XP or Windows 7 Starter, Home Premium or Professional
- 2.0GHz or Higher Processor
- 32-bit or 64-bit is Acceptable
- 1GB of RAM

- Minimum 40GB Hard Drive
- Ethernet connection to Internet. Requires an Ethernet cable be plugged in if you don't have an external CD Drive.
- If it will synchronize, then it must have a VPN connection to the server also.

### **Implementing a Mac:**

- Parallels ([www.parallels.com](http://www.parallels.com)) or VMWare Fusion ([www.vmware.com](http://www.vmware.com)) required to be configured prior to installation.
- Mac cannot be the server, can only be client machine.
- Windows 7 Home Premium or Professional
- 1GB of RAM Provided to Emulation Session
- Ethernet connection to Internet. Requires an Ethernet cable be plugged in if you don't have an external CD Drive.
- If it will synchronize, then it must have a VPN connection to the server also.
- QuickBooks Pro for Windows must be installed in emulator as QB for the Mac doesn't have interface feature for importing.

### **Using Existing Equipment:**

There is a plethora of existing equipment options that already exist and if you're wondering if your equipment will work feel free to ask your representative. However, here are some basics:

- If you have Windows XP on an older machine with 512MB of RAM, yes, the software will work but it will take longer to move around the program and pull reports.
- If you have Windows Vista and 512MB of RAM, it's not going to work. Vista alone needs 2GB of RAM just for itself; we need more beyond that for our program to run.

### **What is a VPN?**

A VPN is a way for your computers to talk to each other even when you have the computer outside of your office. It stands for Virtual Private Network. There are multiple ways to configure to have VPN access and it is best handled by your local IT support person. There are some new VPN options like LogMeIn's product Hamachi that allow for the creation of a VPN that is Internet based.

### **QuickBooks:**

CareComplete™ interfaces with QuickBooks Pro for Windows version 2005 or higher. There is no function to use QuickBooks for Mac for interfacing. If you are in Canada then you need to have the Canadian version of QuickBooks Pro 2007 or higher. Intuit is the maker of QuickBooks Pro and if you are having trouble running your QuickBooks Pro on Windows 7 then they will require that you upgrade to QuickBooks Pro 2010 in order to support you. JewelCode also has separate QuickBooks Pro training available for those who are new to the product. The cost for QuickBooks Pro training is \$60 per hour.

### **Technical Questions:**

We're more than happy to discuss your specific technical configuration further and answer any questions that you have. Please feel free to contact us or have your IT support person contact us at [support@jewelcode.com](mailto:support@jewelcode.com). If it is someone other than yourself contacting us, please remind them to indicate to us that they are working with you.